

The Housing NOW Homeshare Toolkit



Created by

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Southern Gulf Island Community Resource Centre

Our Supporters... Thank you.



SOUTHERN GULF ISLANDS



Making a difference...together

Our Inspirations... Thank you.



With Gratitude

The Southern Gulf Island Community Resource Centre and Housing NOW wish to acknowledge that we live, learn, and play on the traditional, ancestral, and unceded homelands of the Coast Salish Peoples.

We are situated on the unceded territories of the W̱SÁNEĆ comprising Tsawout, Tseycum, Tsartlip, and Pauquachin as well as the Hul' qumi' num comprising Penelakut, Lamalcha, Lyackson, Coast Salish People of Galiano and other Indigenous people who have lived here since time immemorial.

We give our thanks to the past, present, and future – the ancestors, hereditary leaders, and matriarchs for their care of the rich resources and cultural teachings of these unique and beautiful Islands. The Community Resource Centre strives to forge respectful and reciprocal working relationships with these Indigenous people for the benefit of all who reside on these Islands.



Table of Contents

Our Supporters... thank you.	2
Our Inspirations... thank you.	2
With Gratitude	3
Housing NOW Project Background	5
Introducing the Housing NOW Homeshare Toolkit	6
	7
A Homeshare Registry Created for and Managed by Southern Gulf Islanders	7
Defining Homeshare	7
Choosing Homeshare	8
Homeshare Diversity	9
Take the Time to Decide	10
Taking the Next Steps	10
Making a Connection	10
Screening Methods	11
The Interview	12
Reference Checks	13
Home Visit	14
Reduced Fees & Additional Help	14
Homeshare Agreement	15
Helpful Suggestions for Homesharing	16
Tax & Insurance Information	16
Are Things Not Going as Expected?	16
Appendix A	18
THE SELF-EVALUATION QUESTIONNAIRE: Is Homeshare a Good Fit for Me?	18
Appendix B	23
REFERENCE CHECK TEMPLATES	23
Appendix C	27
Homeshare Agreement	27
Document Resource Guide	33
Tenancy Resources	33

Housing NOW Project Background

An initiative of the Southern Gulf Island Community Resource Centre ⁽ⁱ⁾ and our financial supporters; the Southern Gulf Island Community Economic Sustainability Commission ⁽ⁱⁱ⁾, Capital Region District ⁽ⁱⁱⁱ⁾, and the Southern Gulf Island Tourism Partnership Society ⁽ⁱⁱⁱ⁾, the Housing NOW Project' s primary aim is to create expedient and purposeful housing experiences within oftentimes restrictive regulatory guidelines.

Focused on the economic sustainability of the Southern Gulf Islands, the Project team was tasked by the SGI CESC with developing a framework for a home share program for the SGI Electoral Area. This report presents that framework. The Housing NOW Project also benefited from other funding that enabled the gathering of data responses via an online and in-person community engagement strategy. Southern Gulf Island businesses and community organizations, as well as private residents participated, helping in the creation of a more authentic commentary of the Southern Gulf Island housing experience.

To build this background and better understand the residents of Mayne, Pender, Galiano and Saturna Islands, the Project team chose to ask questions like, age, gender identity, highest levels of education, employment status, annual income, and whether or not they were home or property owners or renters. We requested they provide details on living conditions and rental rates as well as how they felt about opportunities available in their home communities, both social and economic.

The team felt it important to ask whether respondents would be open to sharing their space or creating an accommodation opportunity or secondary suite on their property, if allowed. Survey participants were also given the opportunity to make additional suggestions on how they felt the region could be addressing the housing crisis in the Southern Gulf Islands. ^(v)

The responses were varied but upon reflection there were three main categories that were seen repeatedly throughout the survey responses:

- ✓ More allowed housing options (RVs, tiny homes, carriage houses, etc.)
- ✓ Changes to developmental processes (planning, permitting, bylaws, etc.)
- ✓ The creation of income-based, affordable rental units

Introducing the Housing NOW Homeshare Toolkit

In response to the survey findings, The Project team undertook development of the Housing NOW Homeshare Toolkit. The intention of the Toolkit is to offer a complement of resources to Southern Gulf Islands' residents who are interested in Homesharing as an alternative housing option. Fundamentally, the Toolkit is a self-resource instrument for any individual or organization who may have an interest in adopting a Homeshare model in their home community.

With the growing need for multiple housing solutions in the Gulf Islands, the Housing NOW Homeshare Toolkit is one component to addressing those needs; empowering the portion of our region's demographic who is open to living communally, whether in their home or on their property.

Although Homeshare may not be the answer for all, it may be the perfect solution for others; a mutually beneficial arrangement offering opportunities for both social and economic wellness, to a wide variety of community members.

With the additional guidelines and informational resources found in the Toolkit, Gulf Island residents will be better equipped to create a positive Homeshare experience for themselves and within their home communities.



A Homeshare Registry Created for and Managed by Southern Gulf Islanders

Defining Homeshare

The Homeshare platform recognizes that two or more people, usually unrelated, have housing needs and something to offer.

A home or property owner may offer low-cost accommodation to a housemate in exchange for an agreed level of assistance around the home or property.

Typically, each individual has their own living space but will share communal areas, such as the living room, kitchen, and bath.

Household responsibilities such as cleaning communal areas may be shared, or a reduced rental rate may be offered with additional home and property assistance.

Some home and property activities may include:

- ✓ Mowing the grass
- ✓ Tending the vegetable garden and flower beds
- ✓ Taking care of pets
- ✓ Running errands

The Homeshare concept is one that is of mutual benefit to everyone involved and at its core, is about community members assisting each other.

The following are definitions that will be helpful while using the Housing NOW Homeshare Toolkit.

HOSTs:

HOSTs are individuals or families who are interested in sharing their home or property for a fee and/or additional help around the home and property.

GUESTs:

GUESTs are typically individuals or couples looking to share a home or property for a fee and/or reduced fee for supplying additional help around the home or property.

Homesharers:

A term for HOSTs and GUESTs once they have entered a Homeshare agreement.

Choosing Homeshare

Amongst the many Homeshare programs functioning in Canada, there are no two that are identical, but their numerous, common threads are:

- ✓ All aim to meet identified needs in their home community
- ✓ Some aim to promote intergenerational solidarity
- ✓ Some promote independence for seniors and individuals with developmental disabilities.

Homeshare programs may:

- ✓ Provide program operation guidelines
- ✓ Manage applications and offer screening processes
- ✓ Provide long-term support for both HOSTs and GUESTs

There is a multitude of reasons why individuals may be interested in utilizing a Homeshare housing model, which could include:

- ✓ Affordability
- ✓ Financial Stability
- ✓ Companionship
- ✓ Home and Property Maintenance Assistance

- ✓ Shared Lifestyle or Interests
- ✓ Choice

With over 2,585 of the 6,101 Southern Gulf Island residents reporting being over the age of 65, and 865 being between the ages of 70 – 74 years ^(vi) in the 2021 Census, the need for innovative ‘aging in place’ resolutions are necessary.

For whatever each individual’s reason, the notion of Homeshare is a viable housing model for the Gulf Island region, allowing for a more immediate solution to the already burdened rental housing market that is currently available in our home communities.

Homeshare Diversity

There are numerous Homeshare models throughout North America. Many of these have a focus on intergenerational cohabitation while others may concentrate on peer-to-peer living arrangements, between individuals closer in age. One Homeshare model example could be seniors and students, which in most circumstances, is an exceptional arrangement for both.

In the Gulf Island region, the Homeshare platform can be implemented to address both shortages in affordable workforce housing and the lack of senior-centric accommodations in our home communities.

HOSTs exist in many forms. In rural communities most will own their home and property while in urban regions, they may own a house, or condominium, while others are living in apartments which they rent.

Another Homeshare opportunity is when two or more individuals come together looking to share a living space.

Take the Time to Decide

It is important that careful thought and consideration be given when deciding to Homeshare. There are several questions you will want to ask yourself before going forward and sharing any thoughts you may have with close family members and friends could be useful in your decision-making process. They may see challenges or barriers to this type of living arrangement, so it is important to remain solution focused as you think through their suggestions and work towards an eventual successful Homeshare match and positive outcome.

See Appendix A for Self-Evaluation Questionnaires for HOST(s) and GUEST(s)

Taking the Next Steps

When you feel you may be ready to move on to the next steps, you will find it beneficial to create a list of the pros and cons of living in a Homeshare agreement, gathered from the information found in the self-evaluation questionnaire.

If you do decide that Homeshare is the solution for you, you now need to find the individual(s) that you consider to be your ideal match. You may already be familiar with someone or have heard through your contacts, of someone who is looking.

Making a Connection

Assuming that you plan to stay in your home community, begin to think of people who may be interested in a Homeshare arrangement.

Several places to think about finding your compatible GUEST could be your:

- ✓ Recreational Groups
- ✓ Faith Community
- ✓ Social Activities
- ✓ Volunteering
- ✓ Employment
- ✓ Friends and Family

If you do choose to advertise, your ad must be specific as to who and what you are looking for; to avoid people thinking you are offering free rent or just looking for a housekeeper, keep your ad clear and concise. Have a friend or family member review your ad for their viewpoint, they will likely have helpful suggestions to increase your ad's success.

When thinking of ad placement, there are numerous places to consider. Some of these may include:

- ✓ Housing Groups or Organizations
- ✓ Senior Groups
- ✓ Newcomers Clubs
- ✓ Faith Groups
- ✓ Local Periodicals
- ✓ Word of Mouth with Friends and Relatives
- ✓ Community Gatherings
- ✓ Social Media Platforms

Screening Methods

A vital component of any Homeshare arrangement is the screening process and should never be overlooked. The first step in the screening of GUESTs begins with the initial conversation but it is important to recognize that the screening process belongs to both the HOST and GUEST for their individual security.

Begin to think about the questions you would like to ask any potential GUESTs who may respond to your accommodation opportunity. By putting together the questions from the self-evaluation questionnaire and highlighting your priorities, you will be prepared for your initial interview with any interested applicant. For example, if it is important for you to have a housemate with no pets, then an individual with cats would not be a suitable candidate for your Homeshare opportunity.

This initial conversation can take place over the phone, prior to meeting in person. Let all applicants know that you will need a series of landlord and character references.

If both potential Homesharers agree, criminal record and vulnerable sector checks can be administered for the safety and security of either party.

To obtain a criminal records check, contact your local police or RCMP detachment to ask questions about the process and fees involved or you can find out more on the [Government of Canada RCMP Criminal Records](#) check page.^(vii)

Remember, these screening processes can be made applicable for both HOST(s) and GUEST(s) involved in the Homesharing scenario.

The Interview

If you feel that the applicant has met your preliminary requirements and you are both interested in meeting in person, consider going to a neutral location to do so. A private table at your local bakery or coffee shop is a wonderful place to meet and explore the possibility of a Homeshare agreement. It may help you to be more comfortable by bringing a close friend or family member with you for another perspective.

This is a good opportunity to get to know one another better but make sure you have your list of questions ready to ask beforehand – you may not remember everything you had hoped to ask. Find out about each other’s likes and dislikes and home habits.

By the end of your in-person meeting, you may already have come to a decision. If you consider that this individual is a good match for your Homeshare opportunity, you will want to follow through with the references and any other security processes you have decided upon.

You will want to ask for at least three references. It would be preferable that the applicant(s) has known the reference for a minimum of a year.

See Appendix B for Reference Check Templates

The following list is examples of reference types to choose from:

- ✓ Previous Landlord(s)
- ✓ Previous Housesharer(s)
- ✓ Employer(s) (past/present)
- ✓ Volunteer Coordinator
- ✓ Co-worker(s)

Give yourself ample time to think things over and review your conversation. You have the applicant's contact information and can reach out to them as soon as you have made your decision.

Reference Checks

When you begin reaching out for references, be sure to have the reference check template with you so that you may ask appropriate questions. Remember to take notes.

Rather than accepting a letter or email reference, request a telephone number. Quite often you will get a better impression, and more detail, from a person-to-person telephone call.

Steps for a Successful Reference Check Experience

- ✓ Make sure to explain who you are and why you are calling
- ✓ Tell the reference how long you expect the call to take
- ✓ Follow the reference check template
- ✓ Make certain to add any additional questions you think are important
- ✓ Take notes on their responses – if you have more than one applicant for your Homeshare opportunity, it will help to keep your information organized.

Once you have contacted the references and have received any additional information from the applicant (police screening) this will help you to decide on going forward with the next steps. If you do make the decision to enter into a Homeshare agreement, meet with the applicant again for a longer period of time so you may get to know each other better.

Home Visit

Once the agreement to Homeshare has been decided upon, the GUEST(s) should have an opportunity to visit the HOST residence to make certain that the accommodation opportunity meets or exceeds their needs. Referring to the self-evaluation questionnaire will help you in deciding if the amenities provided are suitable.

There are some homeshare programs that suggest a trial period between the Homesharers before any final decisions are made. Discuss this with your potential Homesharer to see if you feel this would be a comfort to either of you before you finalize your commitment to a Homeshare arrangement.

Reduced Fees & Additional Help

In your role as HOST, you have already given thought as to what expectations around the home or property you may have for your potential Homesharer in exchange for a reduced accommodation rate. In most Homeshare models, the range of hours is between 5 - 40 hours a month. The following is a list of common household responsibilities typically asked for, but these may vary based on your personal needs and property requirements. Make certain to have your list ready!

- ✓ Cooking/Meal Preparation
- ✓ Vacuuming (determine which areas of the home)
- ✓ Washing Floors (determine which areas of the home)
- ✓ Washing Dishes
- ✓ Cleaning appliances (Fridge, Stove, Microwave, etc.)

- ✓ Light to Moderate Gardening
- ✓ Shoveling Snow (determine areas to be shoveled)
- ✓ Shopping
- ✓ Driving to Appointments
- ✓ Pet Care (walking the dog, litter box maintenance, etc.)

Any time given to extra responsibilities by the GUEST or Homesharer will help to determine the rental rate the HOST will charge. The suggested amount that other Homeshare agencies recommend for an acceptable rental rate is in the range of \$500 - \$700 per month.

The HOST will need to determine if utilities, such as internet or cable, are to be included in the agreed-upon accommodation rate.

Homeshare Agreement

The Homeshare Agreement can be seen as a set of expectation guidelines of the Homesharers' arrangement. As each living arrangement is different, so are Homeshare Agreements.

Homeshare Agreements can be as long as twelve months and more or as little as 30 days. The Homeshare Agreement must include key details like *a Notice to Terminate the Homeshare Agreement* and what that comprises, including the required number of days' notice that must be given.

Make certain that written receipts are given to GUEST(s) for every payment made, so as to not let financial misunderstandings harm your new Homesharer relationship. It is best to avoid loans, expensive gifts, or other financial transactions outside the agreed-upon Homeshare arrangement.

Helpful Suggestions for Homesharing

This is a collection of helpful suggestions to be aware of, for HOST and GUEST(s):

- ✓ Be Respectful
- ✓ Communicate Often

- ✓ Ask Questions When Necessary
- ✓ Be Clear About Expectations, Needs or Wants
- ✓ Listen to each other
- ✓ If issues arise, take time to manage them and create collaborative solutions
- ✓ Be flexible when possible
- ✓ Say thank you

Tax & Insurance Information

You may wish to speak to a tax professional for their expertise if you are considering or have begun a Homeshare arrangement. They will be able to answer any questions you have about the potential of additional taxes.

Both HOST and GUEST(s) should connect with their chosen Insurance Carrier. They will be able to assist you with questions regarding home, property, and personal contents coverage while in a Homeshare living situation.

Are Things Not Going as Expected?

Occasionally, conflicts or issues can arise while in a Homeshare arrangement. but consider these reminders if you find yourself in such a scenario:

- ✓ Conflict is normal
 - Conflict can come up at any time
 - Remain calm and respectful
 - Stay aware of your body language and emotions
- ✓ Take the initiative
 - Stay aware of and address concerns early on to prevent problems escalating.
 - Be assertive and respectful
- ✓ Remain Understanding
 - Ask questions
 - Listen without interruption, and allow everyone an opportunity to speak
 - Make no assumptions

Focus on the issue without laying blame

✓ Be Flexible

Stay open to ideas or suggestions

Avoid negativity and blame

Look toward all viable solutions

✓ Take time to Reflect

What have been the positives of this experience?

What were the lessons learned?

Is there anything you would do differently in the future?

After exhausting every effort, and if the conflict remains unresolved to the satisfaction of the Homesharers, there may be the need to involve a third or neutral party. This may help you understand the options available to you, and best manage your circumstances.

One such resource available in the Southern Gulf Island region is the [Southern Gulf Island Neighbourhood House](#) and its Community Justice Program.

As stated on the SGINH website *"The Southern Gulf Islands Community Justice program strives to build safety and trust within our communities through the application of peacemaking, dispute resolution, and restorative justice practices."* (viii)

If you are interested in finding out more about Restorative Justice practices and the principles behind it, please, visit www.sginh.ca/ for further guidance.



Appendix A

THE SELF-EVALUATION QUESTIONNAIRE: Is Homeshare a Good Fit for Me?

General: Self-Evaluation

This self-evaluation was designed to be implemented, by both the Host(s) and Guest(s), before entering a Homeshare scenario.

1. How do I feel about living with someone?
2. What are the key priorities for me when sharing my living space?
3. What are my biggest worries about sharing my space?
4. How comfortable am I in expressing myself and speaking up if something is a concern to me?
5. How will I manage disagreements, if any should arise?
6. What are my hobbies and interests?
7. Are these hobbies and interests something that I would like to share with my potential Homesharer(s)?
8. Am I hoping for companionship from my potential Homesharer(s)?
9. How comfortable am I with sharing areas of my home, like the living room, kitchen, or bathroom(s)?
10. Does knowing my family and close friends support my decision to live in a Homeshare living arrangement an important detail to me?

As you go through your self-evaluation, please, give yourself ample time to consider each question. Your collection of responses will aid in your decision-making process.

HOST: Self-Evaluation

As the HOST, it is important that you identify your expectations of your potential GUEST(s) or Homesharer. Things like everyday household tasks or what additional assistance you may require around the home or property are important to consider. Be specific with both the tasks and the time commitment that' s being asked for.

1. What will I charge for the accommodation I am offering?
2. Will the charge include hydro or cable/internet? What other amenities will I be offering? For example, laundry facilities or a landline phone.
3. Would I be more comfortable with someone in my own age group or am I open to living with someone older, or younger than me?
4. Is my home fully accessible if my potential GUEST(s) have mobility needs?
5. Am I open to having pets at my home or property? If so, will there be restrictions?
6. Are there areas of the home and property that could be considered off-limits? Which areas would be designated as shared or 'common' spaces?
7. Is there space for my potential GUEST(s) to park a vehicle, if they have one?
8. How do I feel about smoking, drinking or legal recreational drug use in the home or on the property?
9. How often do I entertain or have gatherings in my home?
10. Do I have friends and family who will come to stay with me? How often?
11. How comfortable am I with my potential GUEST(s) having company over, for just a visit, overnight, or for a longer length of time?
12. Are there ways that sharing my home will affect my daily schedule or routines?
13. How will I coordinate an acceptable amount of private time for myself?
14. Who will be responsible for food preparation? Will this be a shared or independent activity?
15. Will grocery shopping be a shared activity or will each Homesharer be responsible for collecting their own food and household supplies?

As a GUEST, it is important that you identify your needs, as well as the expectations of your Homeshare experience. Things like expenses, everyday household tasks, or what additional assistance may be required of you at the home or property are important to consider.

1. Am I interested in living with someone nearer in age to me, or am I open to living with either a younger or older HOST?
2. How do I or will I manage conflict or disagreements?
3. Do I have mobility concerns that would need to be taken into consideration for my accessibility? Does this Homeshare opportunity meet those needs?
4. What will my designated space in the house be? Are there areas of the home and property that could be considered off-limits?
5. Will this Homeshare opportunity be furnished or is there room for me to bring my own furniture?
6. I have a vehicle, is there room for me to park?
7. What expectations does my potential Homesharer have regarding everyday chores or additional assistance, around the home or property? How many hours a week do I need to help?
8. What might be expected of me in terms of companionship?
9. Will my family, friends, or partner be welcome to visit or stay overnight?
10. Does my potential Homesharer have any health conditions or needs that I should be aware of?
11. Is this Homeshare opportunity a smoke-free environment? Will I be allowed to smoke, drink alcohol, or use legal recreational drugs in the home or on the property? Is this important to me?
12. Is the accommodation in good repair and meets basic safety requirements?

Appendix B

REFERENCE CHECK TEMPLATES

Landlord or Homeshare Reference Check

This reference is for HOST(s) to conduct a reference check for potential GUEST(s)

GUEST(s) Name:

Name of Reference:

Relationship to GUEST(s):

Contact Number:

Contact Email:

Date:

NOTES:

Phone Conversation Template - Landlord or Homeshare Reference

*Hello there, my name is _____ and I was given your name by
(GUEST) _____ as a reference. (GUEST) _____ is interested in a
Homeshare opportunity in my home and I' m hoping that you have 5 or 10 minutes to
answer a few questions for me today - are you willing to do that? If now isn' t a good
time, when would work best for you?*

1. Please tell me how you know (GUEST) _____?
2. How long have you known (GUEST) _____?
3. When did (GUEST) _____ rent from you?
4. How long did (GUEST) _____ live there?
5. Was the rent or accommodation fee paid on time/regularly? YES/NO
6. Was (GUEST) _____ respectful to you as well as the home and property? YES/NO
7. Were there damages to the home or property besides normal wear and tear? YES/NO
If yes, can you please provide me with more details?
8. If there were any other tenants in the home or on the property, were there complaints concerning (GUEST) _____? YES/NO
If yes, can you please provide me with more details?
9. Did (GUEST) _____ give proper notice to end their tenancy? YES/NO
10. Would you rent to (GUEST) _____ again?
11. Is there anything else you' d like to share with me today?

Thanks so much for answering my questions, I appreciate it! Have a great day/night.

NOTES: _____

_____.

Phone Conversation Template - Character Reference

Hello there, my name is _____ and I was given your name by (HOST/GUEST) _____ as a reference. (HOST/GUEST) _____ is interested in a Homeshare opportunity in my home and I' m hoping that you have 5 or 10 minutes to answer a few questions for me today - are you willing to do that? If now isn' t a good time, when would work best for you?

1. Please tell me how you know (HOST/GUEST) _____?
2. How long have you known (HOST/GUEST) _____?
3. Would you consider (HOST/GUEST) _____ respectful and responsible?
Please, give an example if you can.
4. Would you consider (HOST/GUEST) _____ trustworthy?
5. Can you please share with me how (HOST/GUEST) _____ handles stressful situations or interpersonal conflicts?
Please, give an example with as much detail as you feel comfortable with.
6. Is there anything else you would like to share with me that I haven' t asked?

Thanks so much for answering my questions today, I appreciate it! Have a great day/night.

NOTES:

Appendix C

Homeshare Agreement

The following is included as an *example* of an agreement between Homesharers. This document is *not to be considered a legal contract* but is provided as a resource tool for potential Homesharers. If you do choose to use this document, you *do so at your own discretion and risk*.

Homeshare Agreement

(Sampled – Homeshare Newfoundland)

Parties

The Rental Agreement is Made in Duplicate Between:		
_____ , the HOST(s),		
Name(s)		

Address	Postal Code	Telephone

Email (if applicable)		
AND:		
_____ , the GUEST(s)		
Name(s)		

Telephone	Email (if applicable)	

Premises

The Parties Agree That

The HOST will rent to the GUEST and the GUEST will rent from the HOST at the following residential premises:

Street Name and Number

City or Town

Postal Code

Term

Select Paragraph **(a)** OR **(b)** – **Not Both**

(a) *Monthly or Weekly*

This agreement is to begin on _____ of _____, 20____.
Day Month Year

And run from [] month to month OR [] week to week

(b) *Fixed Term (___ Months)*

This agreement is to begin on _____ of _____, 20____ and end on the
Day Month Year
_____ of _____, 20____.
Day Month Year

Services/Facilities

The agreed-upon rental rate includes the provision of and payment of the following services and facilities (please check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Heat | |
| <input type="checkbox"/> Hot Water | <input type="checkbox"/> Parking for ___ vehicles |
| <input type="checkbox"/> Electricity | <input type="checkbox"/> Furniture (list items) _____ |
| <input type="checkbox"/> Cable | _____ |
| <input type="checkbox"/> Internet | _____ |
| <input type="checkbox"/> Laundry | _____ |
| <input type="checkbox"/> Other (specify) | |

Security Deposit

Choose only one of the following:

- A security deposit is not required OR
- The HOST hereby acknowledges receipt of a security deposit of \$_____

Notice of Termination

Notice required to terminate the agreement

(a) Weekly/Monthly – the Homeshare Agreement may be terminated by either party with _____ amount of notice.

Days/Weeks

**Notice to terminate must be given in writing to the other party.*

(b) Fixed Term Agreement – the Homeshare Agreement may be terminated before the stated end date by mutual agreement.

Document Resource Guide

- i. Southern Gulf Island Community Resource Centre
www.sgicomcommunityresources.ca
- ii. Southern Gulf Island Community Economic Sustainability Commission
www.sustainableislands.ca/cesc-initiatives
- iii. Capital Region District www.crd.bc.ca/
- iv. Southern Gulf Island Tourism Partnership www.southerngulfislands.com/
- v. Southern Gulf Island Housing Strategy and associated reports
www.crd.bc.ca/project/southern-gulf-islands-housing-strategy
- vi. Statistics Canada, Southern Gulf Islands, [2021 Census Report](#)
- vii. Royal Canadian Mounted Police www.rcmp-grc.gc.ca/en/criminal-record-checks
- viii. The Southern Gulf Islands Neighbourhood House www.sginh.ca/programs/cjp/

Tenancy Resources

- ✓ Government of British Columbia, [Residential Tenancy Branch](#)
- ✓ Government of British Columbia [Tenancy Forms](#)
- ✓ Government of British Columbia [Dispute Resolution](#)
- ✓ Tenant Resources & Advisory Centre www.tenants.bc.ca/
- ✓ People's Law School, [Renting in BC](#) webinar